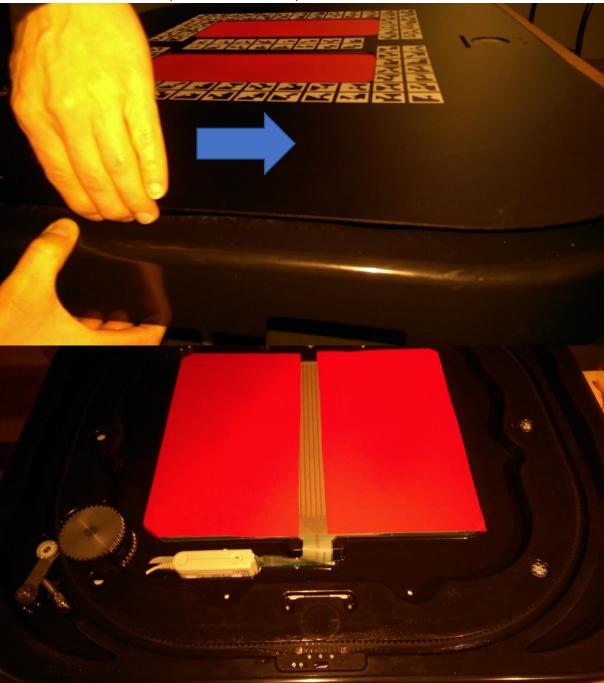
Stage Pressure Plate Repair Instruction Never put the stage <u>upside down</u> while disassembling it!!!

- If connected to the PC unplug the USB-cable of the Scanner
- Put the scanner onto an elevated object (e.g. a table or flat chair)
- Loosen the seven screws marked in the image from below
 (Always make sure the plate is facing upwards: Do not flip the stage upside-down!)



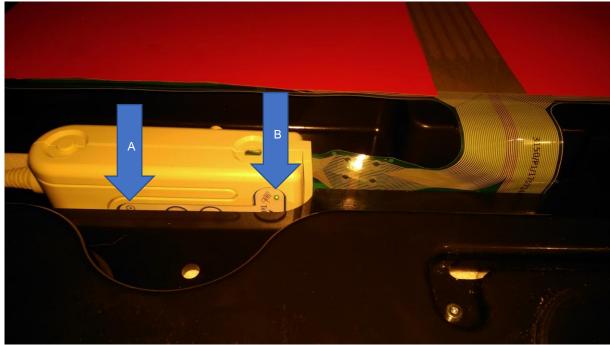


• Remove ONLY the topmost black shell / plate

• Connect the USB-cable of the scanner to the PC for which the drivers are installed!



• Check the following two LEDs:



- If A and B are illuminated green the pressure plate should be working fine:
 => Start the shoolQ software and check in the "Scan" layer
- If no LEDs are illuminated there seems to be a problem with the USB-connection or the Windows drivers !
 - => Make sure the cable is plugged in correctly
 - => Installed the correct drivers for the pressure plate
 - => Enable "High Performance" power profile under Windows 10

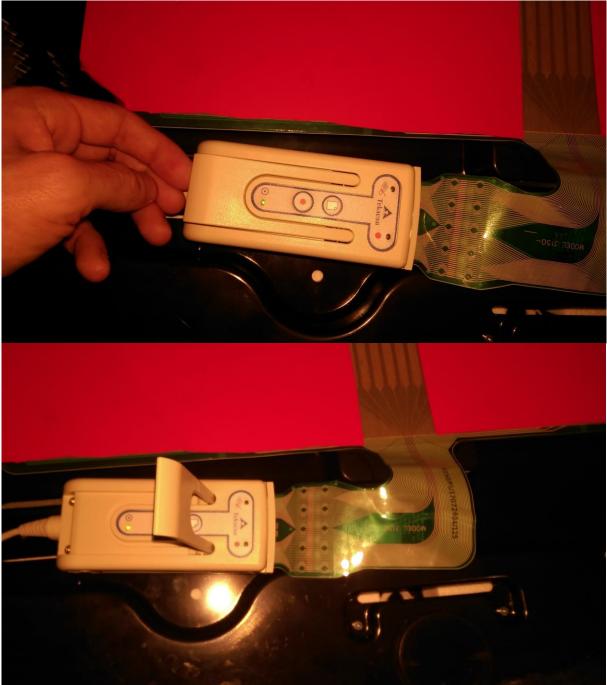
If just the LED "A" is illuminated continue with the next steps:
 <u>Otherwise:</u>

 $\label{eq:please} \texttt{PLEASE STOP THE REPAIR} \text{ and rewind the previous steps or contact the Support}$

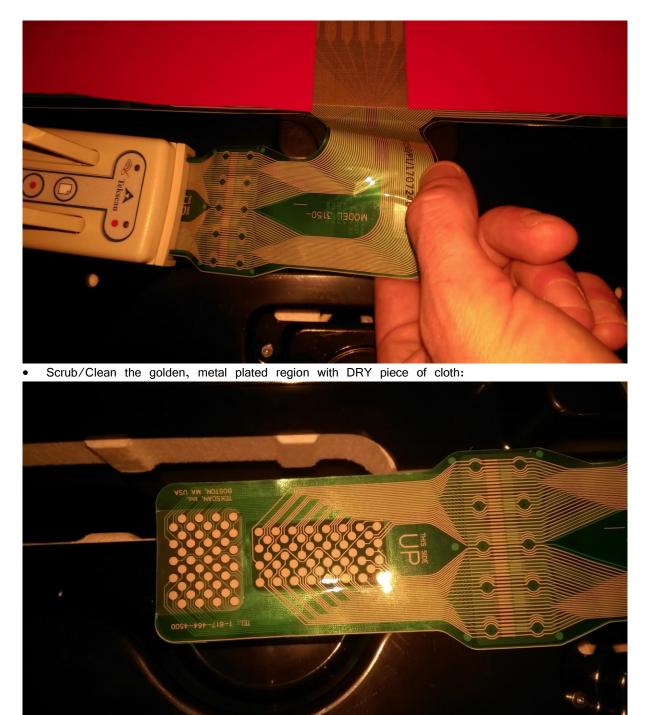
• Carefully / slowly lift out the grey box



• Slowly open the lever:



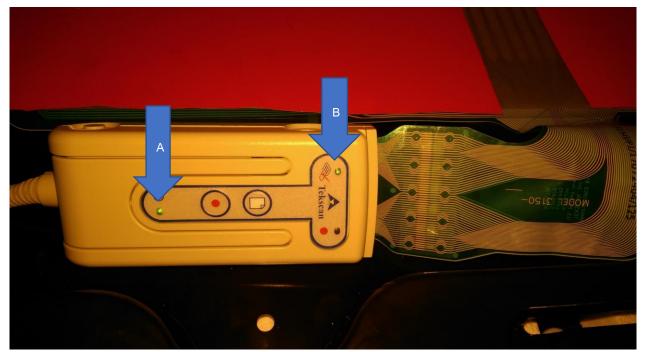
Pull out the green, flat sensor-cable:



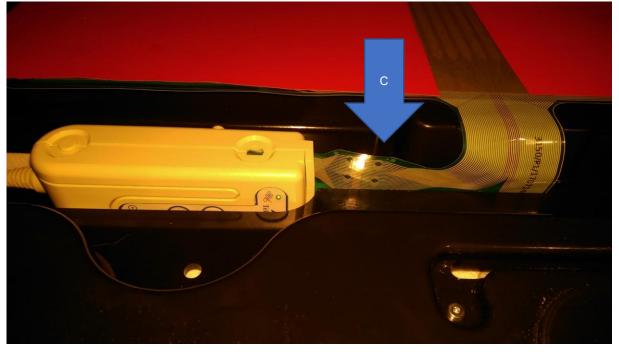
• Insert the sensor-cable completely back in again and close the lever:

•

• (If not plugged-in connect the USB-cable to the PC again) If still just LED "A" is illuminated repeat the last step!



- Carefully put the grey connector at it's original position
- make sure the green sensor-cable is slighted bend ("C")
 - => there should not be any tension / force pulling the cable from the connector:



• AGAIN make sure both green LEDS are still lit up ... then mount the black plate back on

• Tighten the screws from below again.