

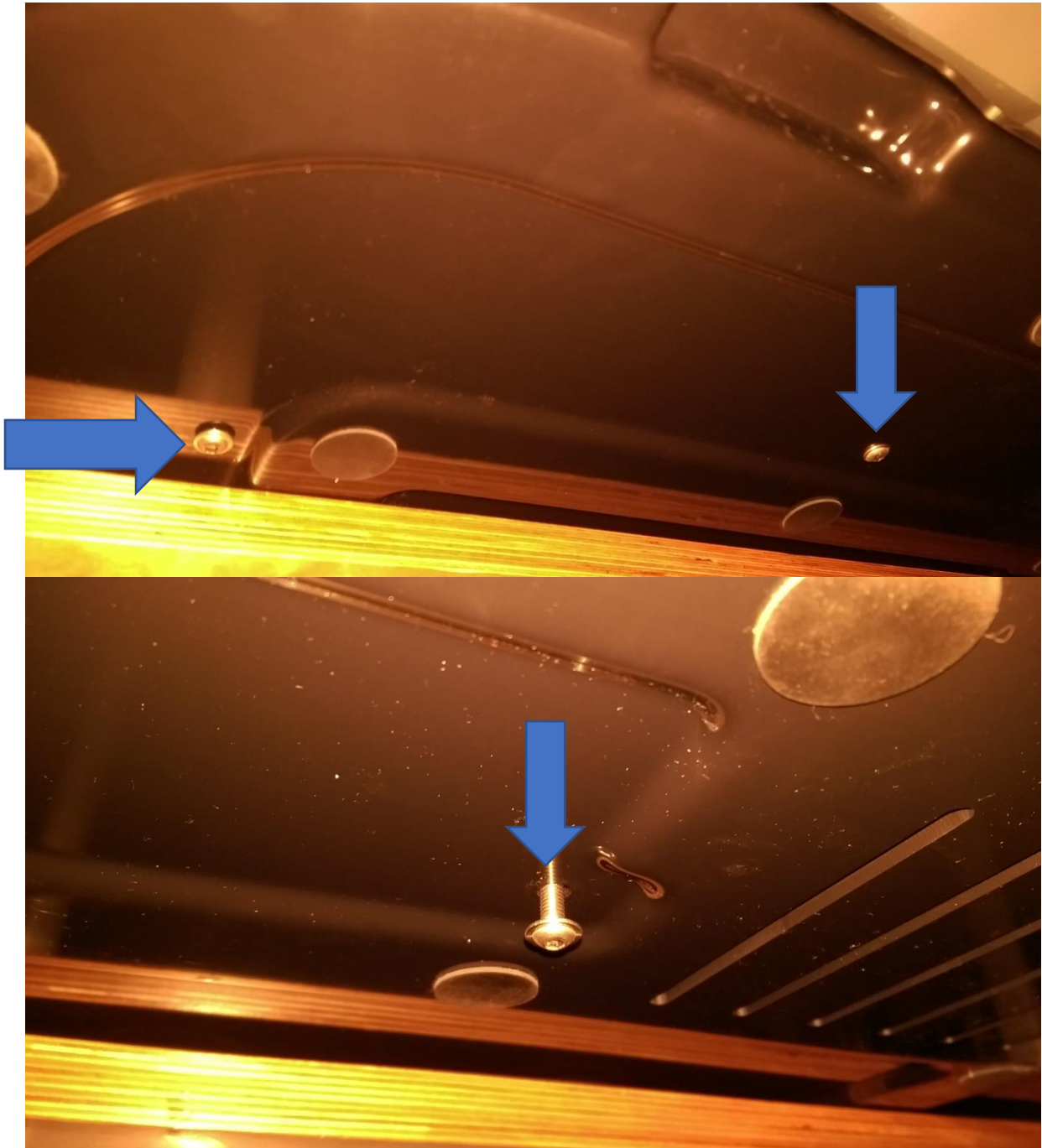
Stage Pressure Plate Repair Instruction

**Never put the stage upside down
while disassembling it!!!**

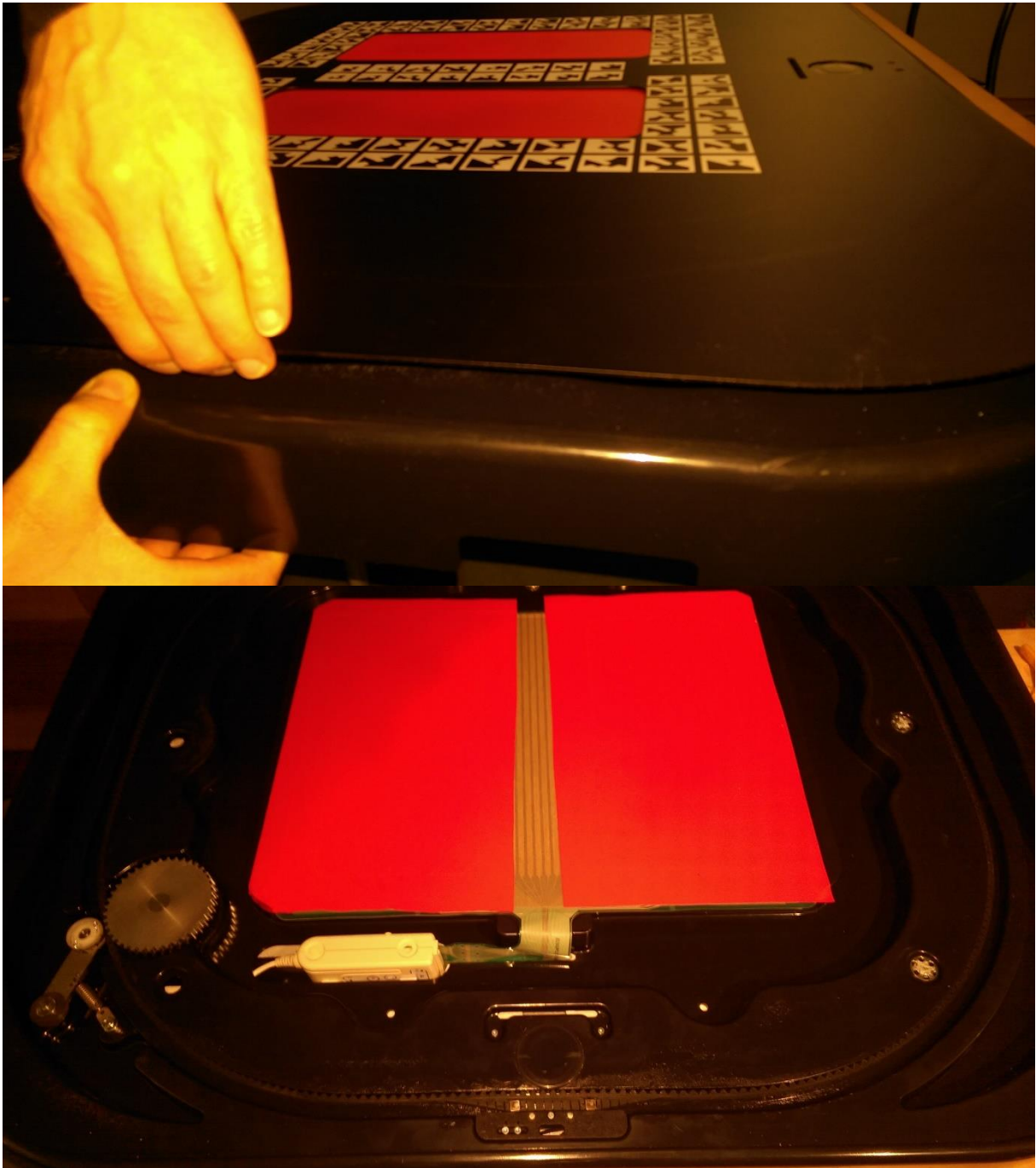
- If connected to the PC unplug the USB-cable of the Scanner
- Put the scanner onto an elevated object (**e.g. a table or flat chair**)



- Loosen the seven screws marked in the image from below
(Always make sure the plate is facing upwards: **Do not flip the stage upside-down!**)



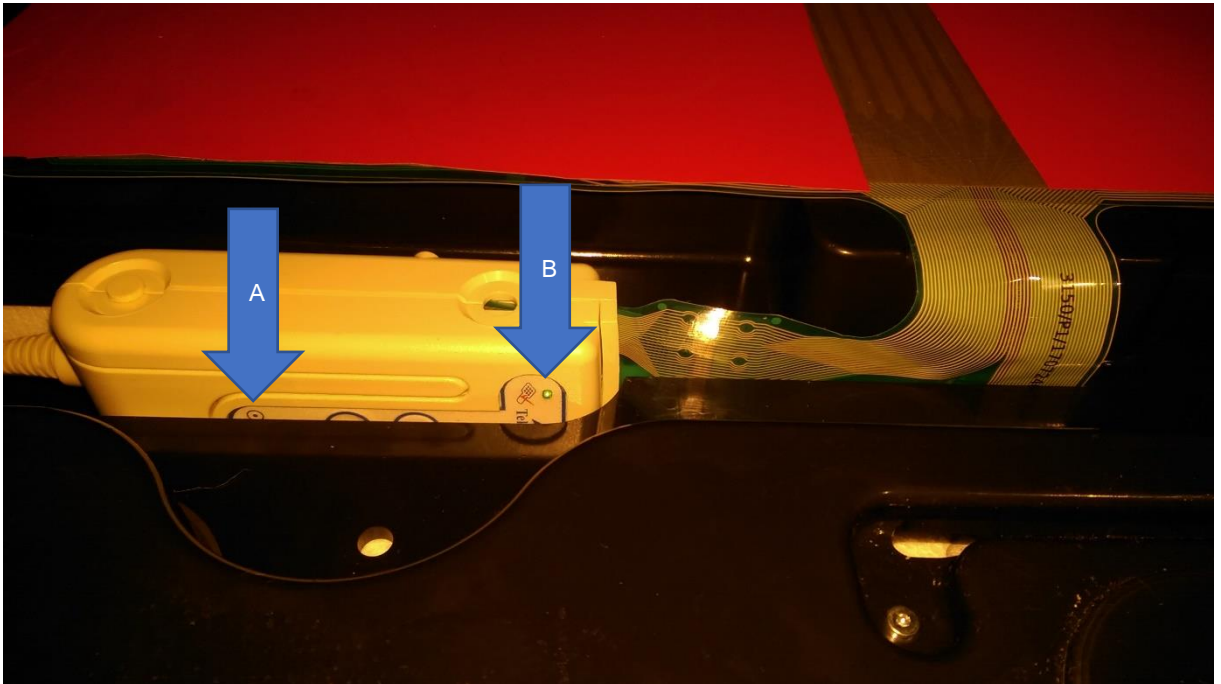
- Remove ONLY the topmost black shell / plate



- Connect the USB-cable of the scanner to the PC for which the drivers are installed!



- Check the following two LEDs:



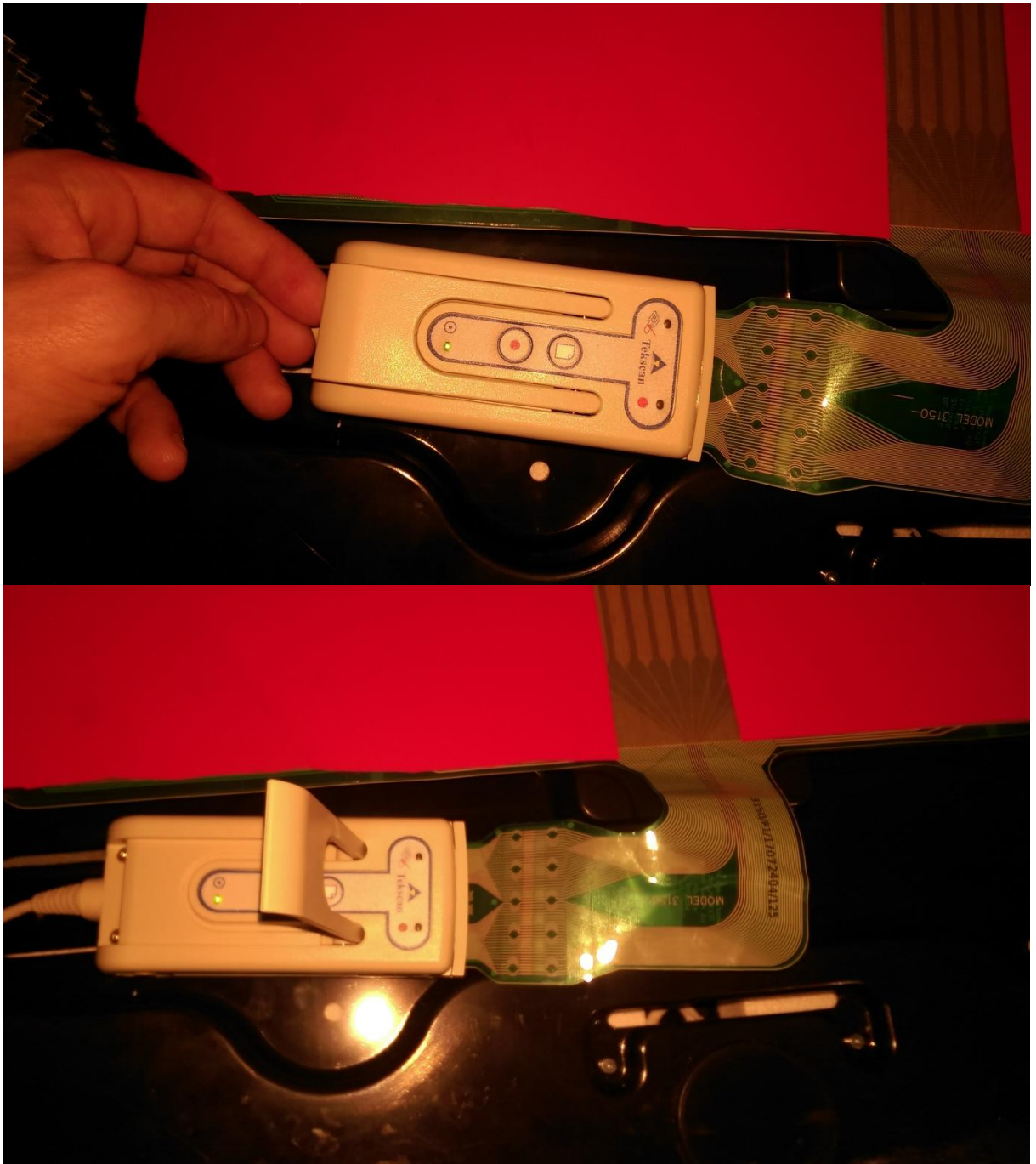
- If A and B are illuminated green the pressure plate should be working fine:
=> Start the shoolQ software and check in the “Scan” layer
- If no LEDs are illuminated there seems to be a problem with the USB-connection or the Windows drivers!
=> Make sure the cable is plugged in correctly
=> Installed the correct drivers for the pressure plate
=> Enable “High Performance” power profile under Windows 10
- If just the LED “A” is illuminated continue with the next steps:
=> Otherwise:

PLEASE STOP THE REPAIR and rewind the previous steps or contact the Support

- Carefully / slowly lift out the grey box



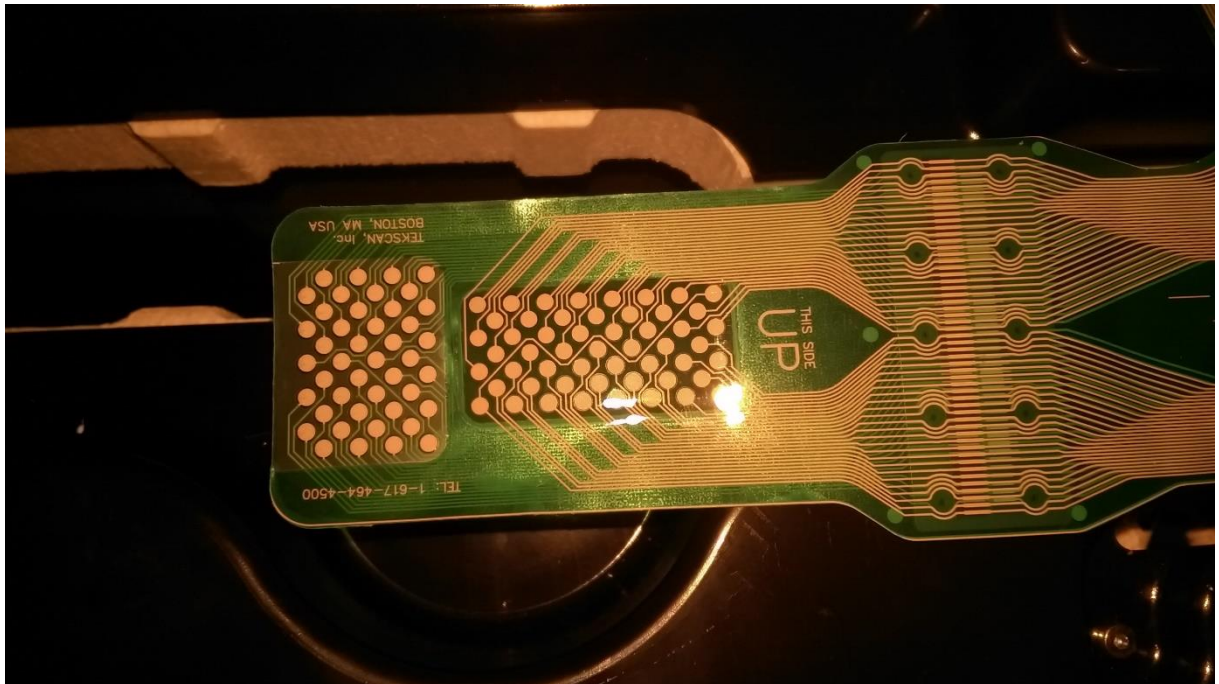
- Slowly open the lever:



- Pull out the green, flat sensor-cable:

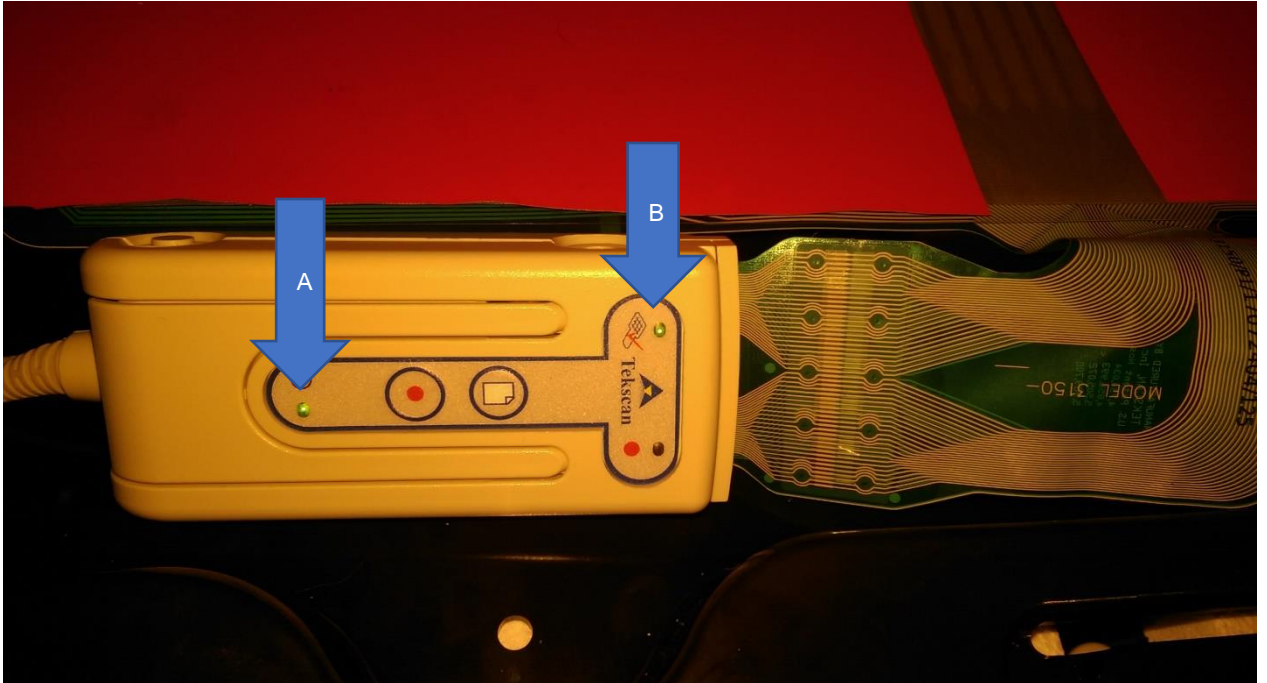


- Scrub/Clean the golden, metal plated region with DRY piece of cloth:

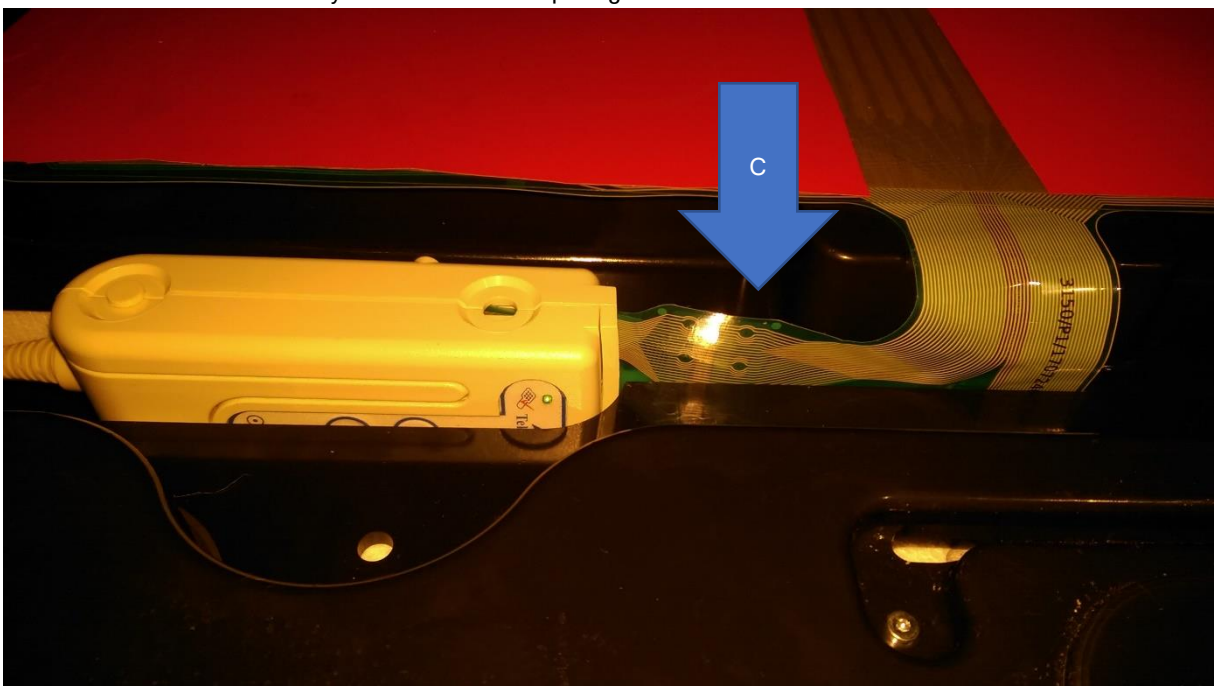


- Insert the sensor-cable completely back in again and close the lever:

- (If not plugged-in connect the USB-cable to the PC again)
If still just LED "A" is illuminated repeat the last step!



- Carefully put the grey connector at it's original position
- make sure the green sensor-cable is **slighted** bend ("C")
=> there should not be any tension / force pulling the cable from the connector:



- AGAIN make sure both green LEDS are still lit up ... then mount the black plate back on
⇒ Tighten the screws from below again.