

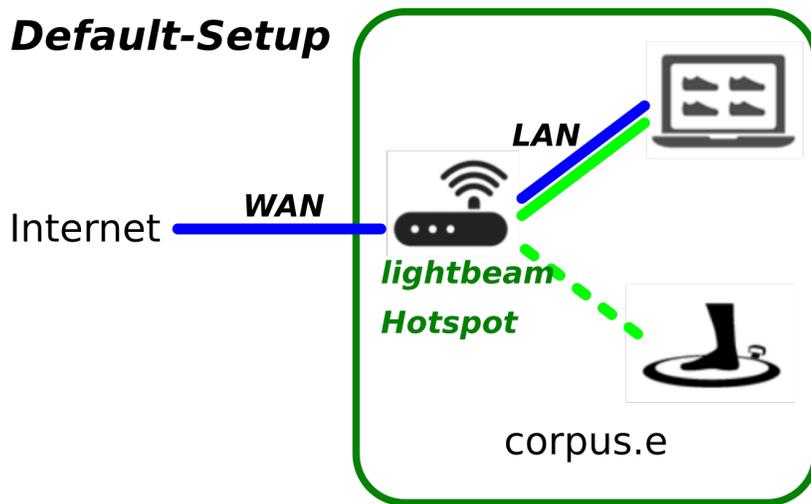
# Default Network-Setup

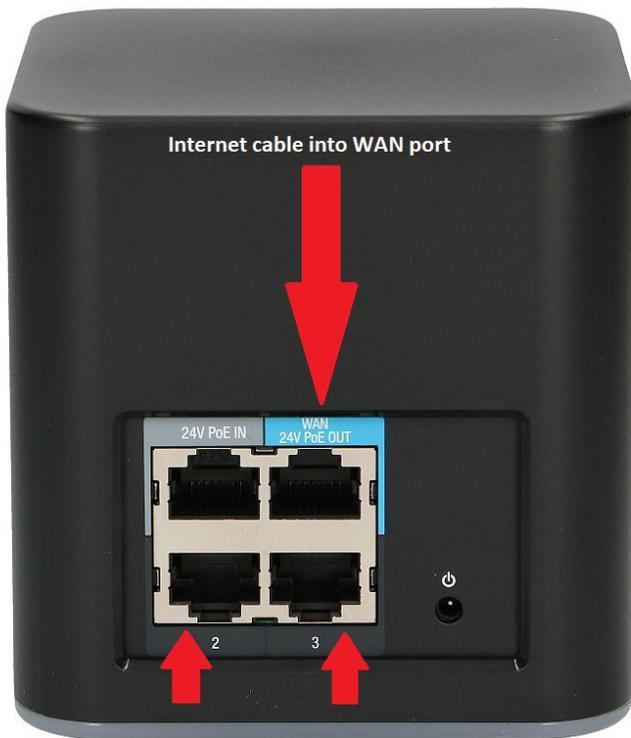
 Most network problems can be easily fixed by checking & ensuring the default-settings again

The lightbeam2 Setup consists of the PC, the Scanner and a Hotspot - Setting up the system in most cases is simply Plug&Play:

1. Connect the Internet-cable of the customer to the provided Hotspot
2. Power-ON all participating devices
3. DONE!

## Default-Setup





LAN cable connection from the PC into port 2 or 3

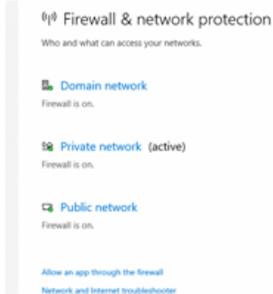
## Step-by-step guide

### 1. Prepare and connect the Hotspot:

- Make absolutely sure you are using THE Hotspot that was provided with the Scanner!
- Make sure the Hotspot is new and has not been reconfigured / changed previously => **This is crucial for Plug&Play!**  
[ If you have reason to believe your Hotspot does NOT have the default settings anymore please contact the Support! ]
- Connect the **Internet**-cable provided by the shop/customer to the "**WAN**"-port of the Hotspot => Do **NOT** connect this cable to one of the Hotspots "**LAN**" ports!
- Power-On the Hotspot

### 2. Prepare and connect the Computer:

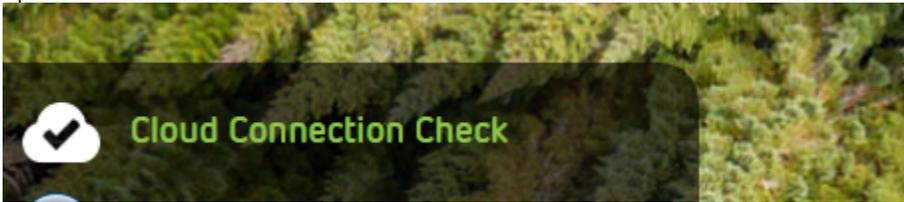
- Disable all WiFi-connections on the PC** => Only the cabled connection should be active, which in general is much more stable/reliable!
- Connect the **Computer** to the **LAN**-port of the Hotspot => Do **NOT** connect the PC to "**WAN**" port of the Hotspot!!!
- Make sure the cable is undamaged and properly connected on both sides
- Test the cable/Internet e.g. by opening a browser and performing a basic Google-search "[www.google.com](http://www.google.com)"
- Check the Firewall/Network settings to allow communication with local devices in the same network:



### 3. Check the Internet Requirements:

- Using the browser navigate to the corpus.e Box: <https://box.shooiq.com/>

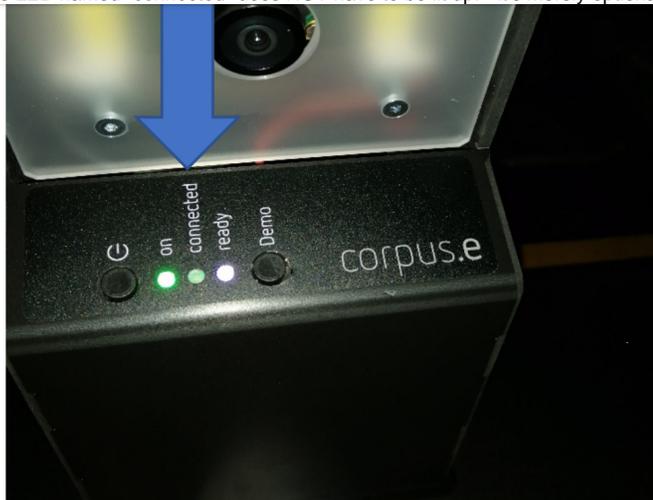
- b. Open and start the "Cloud Connection Test" - which can be found in the lower left corner:



- c. If any of the tests fails or result in a Timeout let the IT check and fix the shoolQ Network-requirements again:  
[https://download.shooliq.com/software/manuals/shoolQ\\_Requirements.pdf](https://download.shooliq.com/software/manuals/shoolQ_Requirements.pdf)

**4. Prepare the Scanner/Mover:**

- a. Make sure the Mover is new and has **not** been reconfigured / changed previously => **This is crucial for Plug&Play!**  
*[ If you have reason to believe your Mover does NOT have the default settings anymore please contact the Support! ]*
- b. Make sure the plate/stage is powered ON => Its Power-Button has to be lit up in white color
- c. Put the Mover at the magnetic Parking position
- d. Switch the Mover on ... after 10-20 seconds the LEDs should look like this:  
(the LED named "connected" does NOT have to be lit up! - it's merely optional)



**5. Check the Network-Setup:**

- a. Start the shoolQ-Software
- b. Login using your credentials
- c. Use the lower navigation bar to select the layer "Feet / Scan"

d. After 0-20 seconds the screen should look something like this:



- e. The box named "Scanner" will show the serial number of the Mover
- f. The two little feet on the button will turn green -  
**indicating that everything is ready and a scan can be started!!!**



*If the Scanner is not ready **despite** having ensured all the above steps, please contact the support!*

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