

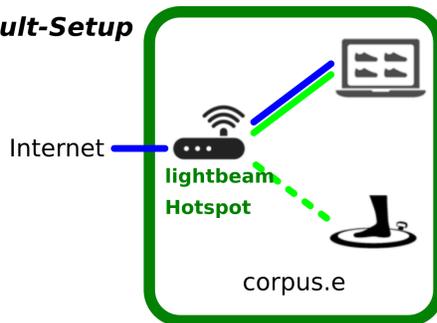
# Fallback Network-Setup

## WARNING

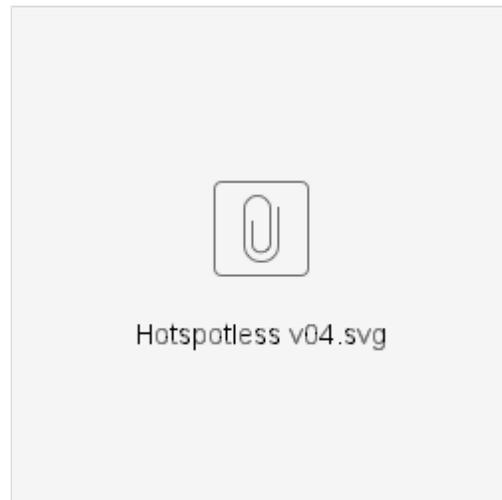
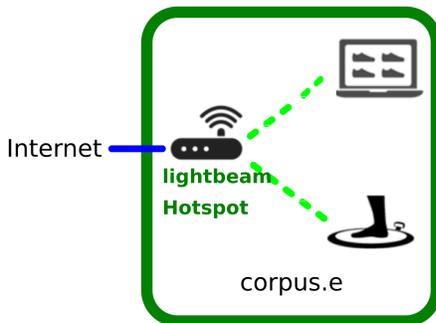
- The following setup should only be considered as a last resort: **Only** activate it if other attempts to integrate the default Hotspot that is delivered with scanner have failed!
- Do **not** activate this setup unless you have previously contacted the corpus.e support - or if you have done it before successfully
- While this setup may "work" - it is not able to deliver the same performance and stability as the default setup

The following steps will describe how to create a "minimal" **Fallback-Setup** for the Network that does **not** need the lightbeam-Hotspot:

### Default-Setup



### Fallback-Setup 2



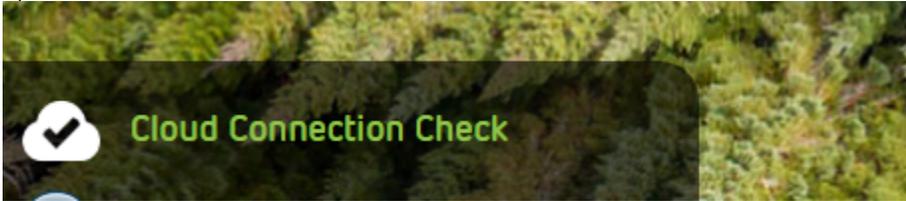
## Step-by-step guide

1. **Check the Computer Requirements:**
  - a. PC needs to have a LAN-port for cabled Network connections
  - b. PC needs to additionally allow WiFi-connections
2. **Disconnect the WiFi**
  - a. For the setup procedure **temporarily** disable all WiFi-connections on the PC!
3. **Connect the LAN-cable**
  - a. Connect the customers LAN-cable which is providing Internet access to LAN-port of the PC
  - b. Make sure the cable is undamaged and properly connected

c. Make sure the cable is working e.g. by opening a browser and performing a basic Google-search "www.google.com"

4. Check the cable/Internet Requirements:

- a. Using the browser navigate to the corpus.e Box: <https://box.shooiq.com/>
- b. Open and start the "Cloud Connection Test" - which can be found in the lower left corner:



- c. If any of the tests fails or results in a Timeout let the IT check and fix the requirements: [https://download.shooiq.com/software/manuals/shoolQ\\_Requirements.pdf](https://download.shooiq.com/software/manuals/shoolQ_Requirements.pdf)

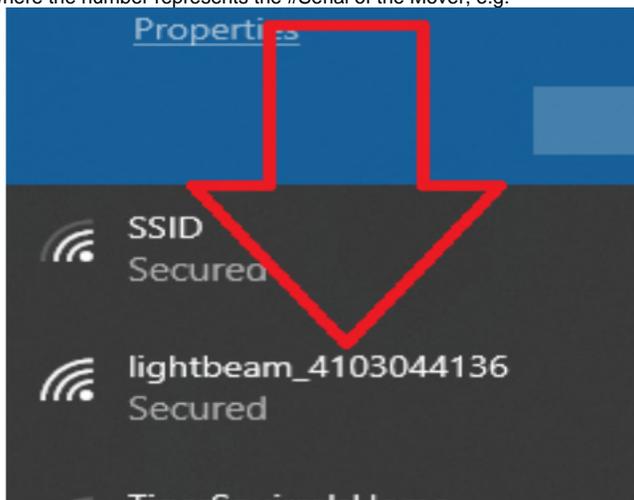
5. Prepare the Scanner/Mover:

- a. Make sure the plate/stage is powered ON
- b. Put the Mover at the magnetic Parking position
- c. Switch the Mover on ... after 10-20 seconds the LEDs should look like this:  
(the LED named "connected" does NOT have to be lit up! - it's merely optional)



6. Connect the WiFi to the Scanner:

- a. Enable the WiFi of the PC again!
- b. Connect to the WiFi of the Scanner/Mover by selecting the entry "lightbeam\_xxxxxxxxxx" where the number represents the #Serial of the Mover, e.g.



- c. Use and store the password "**wireless**" for this connection

- d. NOTE: Ignore the warning, that this new WiFi connection does not provide Internet access!  
=> This is absolutely normal as it's a local connection only

**7. Check the Scanner connection:**

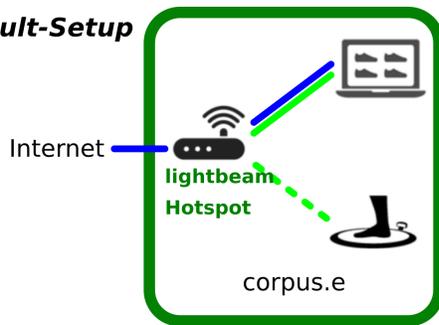
- a. Start the shoolQ-Software  
b. Login using your credentials  
c. Use the lower navigation bar to select the layer "Feet / Scan"  
d. After 0-20 seconds the screen should look something like this:



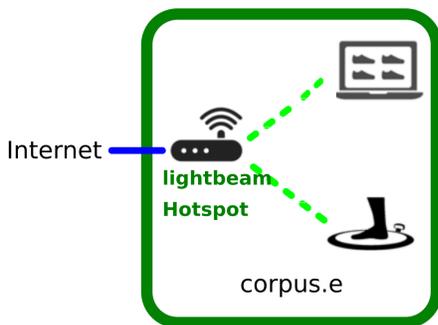
- e. The box named "Scanner" will show the serial number of the Mover  
f. The two little feet on the button will turn green -  
**indicating that everything is ready and a scan can be started!!!**  
g. If this should **not** be the case let the IT check the Firewall- and AntiVirus-settings of the PC  
The Computer has to allow/accept free communication to and from the WiFi-connection above

The following steps will describe how to create an alternative **Fallback-Setup 2** in case the hotspot and computer are only connected via WiFi:

### Default-Setup

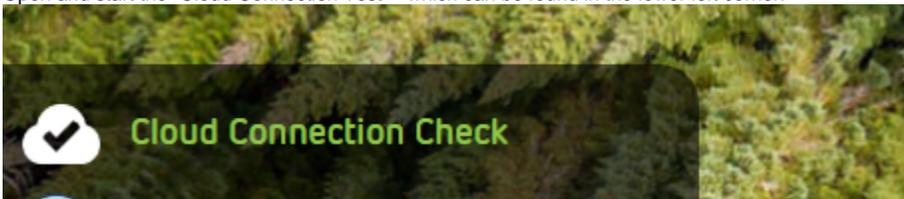


### Fallback-Setup 2

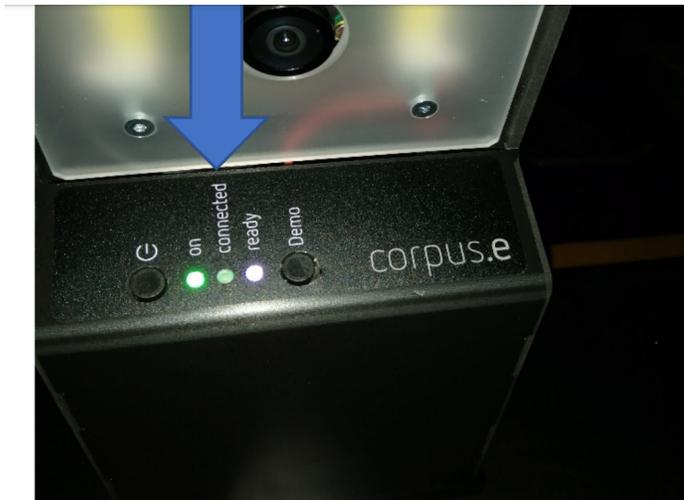


## Step-by-step guide

- 1. Check the Computer Requirements:**
  - a. PC needs to allow WiFi-connections
  - b. The PC needs to be in reach of the Hotspot router's Wifi signal
- 2. Connect the LAN-cable**
  - a. Connect the customers LAN-cable which is providing Internet access to the LAN-port of the Hotspot
  - b. Connect the PC to the Wifi network of the Hotspot usually "lightbeam\_hotspot"
  - c. Make sure the cable is working e.g. by opening a browser and performing a basic Google-search "[www.google.com](http://www.google.com)"
- 3. Check the cable/Internet Requirements:**
  - a. Using the browser navigate to the corpus.e Box: <https://box.shooiq.com/>
  - b. Open and start the "Cloud Connection Test" - which can be found in the lower left corner:



- c. If any of the tests fails or results in a Timeout let the IT check and fix the requirements: [https://download.shooiq.com/software/manuals/shooIQ\\_Requirements.pdf](https://download.shooiq.com/software/manuals/shooIQ_Requirements.pdf)
  - d. Set "lightbeam\_hotspot" as the default Wifi network: [WLAN Priorität, automatisches Verbinden unter Windows 10 ändern](#)
- 4. Prepare the Scanner/Mover:**
    - a. Make sure the plate/stage is powered ON
    - b. Put the Mover at the magnetic Parking position
    - c. Switch the Mover on ... after 10-20 seconds the LEDs should look like this:  
(the LED named "connected" does NOT have to be lit up! - it's merely optional)



**5. Check the Scanner connection:**

- a. Start the shoolQ-Software
- b. Login using your credentials
- c. Use the lower navigation bar to select the layer "Feet / Scan"
- d. After 0-20 seconds the screen should look something like this:



- e. The box named "Scanner" will show the serial number of the Mover
- f. The two little feet on the button will turn green - **indicating that everything is ready and a scan can be started!!!**
- g. If this should **not** be the case let the IT check the Firewall- and AntiVirus-settings of the PC  
The Computer has to allow/accept free communication to and from the WiFi-connection above

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