

# Internet / Network connection instable

## Problem:

### Internet / Network instable - especially Wifi

One typical symptom: the camera "Mover" cannot be selected in the "Scan" layer of the software  
Potential source of the problem: poor power supply of the provided "lightbeam Hotspot"



## Instruction:

- Use a power supply unit with at least 18W for the provided Hotspot



- Do not connect any other devices on additional ports to the power supply unit (e.g. USB-C)



- Check if you use the correct ports [Default Network-Setup](#)
- Make sure you use the provided USB-A <=> Micro-USB cable



- Do NOT use any USB extension cables

