

# Software Freeze

	Problem	Solution
EN	In some situations, the shoolQ software freezes and the software doesn't react on clicks any more	<p>Windows Tablet Mode has sometimes issues with the touch functionality. There are two workarounds for this problem:</p> <ul style="list-style-type: none"><li>• Swipe on the left side of the screen from outside the screen to inside: all open apps should appear as smaller icons. If you select the shoolQ software and maximize it again, the freeze should be gone.</li><li>• Deactivate the tablet mode</li></ul>